



clearnine

Integrated E-Commerce and Data Management for Sage 100



Clearnine and Sage 100 – Made for Each Other

It's absolutely true – we built our e-commerce system based specifically for Sage 100. We took all of years on consulting and programming in the Sage 100 environment to figure out what our clients use in Sage 100 and put all those features and functions into the online catalog. This means all the good stuff, like Sage 100 pricing, item availability, customer information (and a lot more) are all built into all of our Clearnine e-commerce solutions. Choose Clearnine to maximize the power of your Sage 100 ERP system!



ERP Integration Improves the E-commerce Cycle

Having an e-commerce site integrate directly to the ERP system improves the efficiency of each stage of the cycle. Below are the stages of a typical cycle.



Web	Customers select items, enter billing and shipping info
Sales Order	Order created, customer and shipping info updated, the order flows your normal workflow
Warehouse	Orders are processed, picked and packed
Shipping	Orders get entered into shipping system, tracking is assigned
Invoicing	Customer gets invoiced, credit card transactions closed
Web	Orders, invoices appear on the website for the customer to view

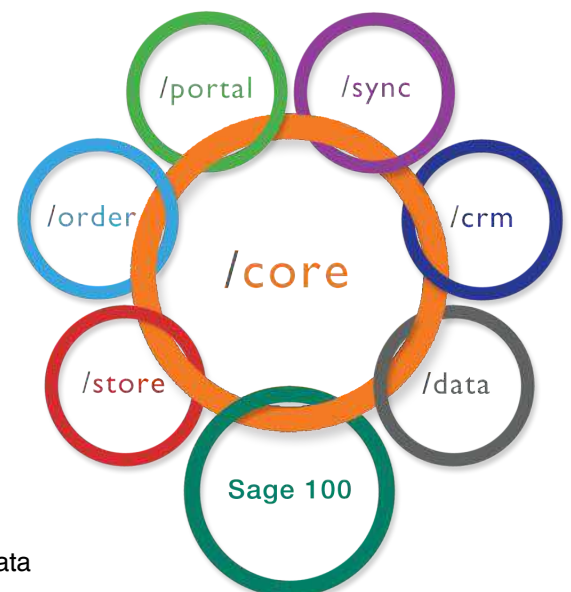
Much More than E-Commerce

Clearnine not only automates or improves each stage of the e-commerce, we go beyond and help increase efficiency and productivity in many other ways.

While our e-commerce system is undoubtedly the most requested product, the Clearnine /core, the foundation of the Clearnine solutions, allows us to do so much more. The Clearnine /core is a uniquely designed system of technical design, website architecture, specialized data schema and the IN-SYNCH module to maximize and streamline integration to Sage 100.

Some of the ways that our C9 Core can work for your business:

- Integration to Amazon, Ebay and other marketplaces
- Allow salespeople to place orders, access customer data, update CRM data
- Build fast, efficient reporting systems that don't expose the accounting system
- Give customers 24/7 access to their accounts



The Clearmine Solutions

We don't just create web applications; we create solutions for the way you do business. From a full-fledged e-commerce B-to-B site to a standalone customer portal to specialized data reporting, we can configure a solution that is right for your business. All of our components can work with one another so your site can evolve as your business grows.

/order

Business to Business E-Commerce

- Supports all Sage 100 pricing - customers only see the pricing you assign to them
- Standard options that can restrict non logged users from seeing items and pricing
- Features our online order entry form - Express Entry

/portal

Customer Access to Information

- 24/7 access to account information
- Orders and Invoices - drill down into previous orders and invoices
- Customers can pay existing invoices with a credit card
- View purchase history - see every item purchased

/crm

Customer Relationship Management

- Salespeople can log in, view customer information
- Place orders or quotes for customers
- Custom reporting available
- CRM is evolving to include more features

/store

Business to Consumer E-Commerce

- Large description areas on category and item pages to help your customers make their decision
- Standard price can display for non logged in customers
- Standard option for guest check out and or option to create an account

/sync

On-line Marketplace Integration

- Automate order flow from online marketplaces, such as Amazon or Ebay
- Automate order flow from support shopping carts into Sage 100
- Send item data to marketplaces and shopping carts
- Multiple marketplaces and shopping carts are supported under one implementation

/data

Automated Data Warehousing

- Flexible reporting using any Sage 100 data
- Can be customized to display with graphics
- Allows non ERP system users to view data without accessing Sage 100
- Fast and efficient, reports are generated without slowing the ERP daily processes

Need Something More Customized?

This is where we shine. Years of programming customizations in Sage, coupled with our web development skills, gives us the perfect foundation in creating custom solutions. We can integrate to third party programs, build functions and features that solve workflow issues and more.

Anything is possible – our philosophy regarding Sage 100 web development is “We have the data, we have the knowledge, we can build it”

Clearnine E-commerce Feature Highlights

Standard Features

Flexible Categorization of items	Supports multilevel categorization, and several category views for optimal display of items
Sage 100 Pricing Support	All Sage pricing methods are available for the site
Price Display Flexibility	Several options to display or hide pricing and items depending on logged in status
Up to date Item Availability	Availability can be actual quantity, a calculation, based on threshold limits, or simply an in stock/out of stock message
Full Site Search Capabilities	Site searches item numbers, item titles, descriptions, specified keywords and alias items
Related Items	Displays any number of related item on the item page. Can be used for suggestive selling, accessories and other items that may interest customers
Customer Portal	Allows customers to see invoices, orders, pay invoices, and view account information
Multiple ways to reorder	Customers can reorder from previous orders, invoices, purchase history,
Flexible Shipping Methods	Can use Sage 100 shipping tables, calculated methods or optional integrated shipping methods
Sales Tax	Will calculate sales tax as specified in Sage 100 tax tables or integrate with Avalara Avatax
Credit Card Processing	Supports Sage Payments, Century Business Solutions and American Payment solutions

Optional Features

Express Entry	An online order form that lets customers enter item numbers and quantities for quick order entry
Additional Item Images	Up to 5 additional images per item can be displayed
Document Download	Up to 5 documents per item can be downloaded
Single Attribute Filter	Items can be filtered by a single attribute such as brand
Advanced Filtering	Items can be filtered by up to 15 filters
Associated Item Grouping	Separate item codes can be linked together on an item page. Good for grouping by color, size, condition or any other single attribute
Integrated Shipping	Get rates from UPS, Fed Ex, USPS, can add handling fees and markup. Accommodation for oversized packaging available
Suggested Items	Separate from our related items feature. Can display up to 5 suggested items per item
Video Embed	Embed YouTube videos on the item page
Paperless Office Support	Allows PDFs generated from Sage's Paperless Office to be downloaded from the site
National Accounts Support	If using Sage's national accounts feature, correct bill to will be used when orders are generated
Additional Item Fields	Display up to 5 additional fields on the item page
Order Guide	Users can set up an order guide template of items for even quicker order entry

Contact us to schedule a demo today!

